



Cow Creek Gaming & Regulatory Commission

Surveillance Supervisor

Job Code: 3111
Department: Gaming Commission
Location: Canyonville, Oregon
Minimum Hourly: \$27.76

POSITION PURPOSE:

Supervises surveillance operators and coordinates activities related to the surveillance of all areas of the casino and resort operations.

ESSENTIAL FUNCTIONS:

- Responsible for assuring gaming activity is monitored for internal control compliance and gaming integrity via the CCTV system.
- Supervises surveillance personnel assigned to shift to ensure an effective and efficient operation.
- Is knowledgeable of and assists in the compliance of all Tribal, State and Federal rules and regulations related to gaming.
- Knowledge of all games and scam techniques.
- Assists in the training, scheduling and evaluating personnel while keeping with commission/corporate objectives, policies and procedures.
- Assists in preparing reports and reviewing all daily activity logs.
- Maintain required logs, accurately.
- Monitor resort personnel for compliance with Internal Controls.
- Monitor resort personnel for policy and procedure compliance as assigned by the Operations Manager, Director of Surveillance or Gaming Commission Executive Director.
- Monitor special assignments as assigned by the Operations Manager, Director of Surveillance or Gaming Commission Executive Director.
- To document all of these events and report all unusual or suspicious events or activities to the Operations Manager, the Director of Surveillance or Gaming Commission Executive Director.
- Maintain a high level of understanding in the area of card count detection.
- Attends training as required.

QUALIFICATIONS:

- High school graduate or equivalent
- Good math and communication skills
- Must be computer literate
- Able to secure a Class III Gaming License, which requires a minimum age of 21
- Two (2) years' experience in casino surveillance required.
- Must have knowledge of table games to include scam techniques.
- Must have a high level of understanding in the area of card count detection.

PHYSICAL DEMANDS AND WORK ENVIRONMENT:

- Able to work weekends, holidays and/or any shift as scheduled.
- Able to lift 1 - 50 pounds, color and symbol identification, listening to and verbally responding to radio traffic via two-way radios, good hand eye coordination, gripping hands and fingers, kneeling, lifting (sometimes above head), standing, sitting long periods of time, stooping and twisting of the body occurs daily.
- Able to work alone for periods of time.
- Able to continuously watch a video monitor screen.