



Cow Creek Government Office

Registered Nurse Case Manager

Job Code: 2339
Department: Clinic
Location: Canyonville
Minimum Salary: 93,045.00

POSITION PURPOSE:

The RN Case Manager is responsible for assisting those with chronic illness, mental health issues, or life-altering conditions to gain access to programs, community resources, and navigate the healthcare system effectively.

Position Duties:

- Assess the patients' physical and mental wellness, needs, preferences, abilities, and social determinants of health to identify areas of improvement. Works as part of the interdisciplinary care team to develop individualized care plans.
- Utilizes critical thinking and problem solving to determine the best plan of care for each patient. Connects patients with programs and services to help close identified care gaps.
- Maintains consistent communication with patients, family, and/or caregivers to assess and reassess the patient's overall status. Will be flexible to change care plan if not getting the anticipated result.
- Provide education to patients and families regarding the management of medications, treatments, home care, and discharge instructions.
- Communicates with providers to keep them up to on patient status and to make recommendations for needed referrals and services.
- Maintain an organized system to manage multiple cases at once.
- Use the electronic health record (EHR) to document, maintain, and manage case records, and to communicate with providers and ancillary staff. Utilize other electronic systems to monitor and coordinate care.
- Comply with all established policies and procedures, including HIPAA.

QUALIFICATIONS:

- Ability to commute to all clinics.
- Must have an active, unencumbered registered nurse (RN) licensure in the state of Oregon.

- Must have at least one year of clinical nursing experience.
- Must have current Basic Life Support (BLS) certification for healthcare providers.
- Experience as an RN case manager is preferred.
- Experience working with Tribes and/or within an Indian Health Services (IHS) clinic preferred.