



**Cow Creek
Gaming & Regulatory Commission
Position Description**

Position Title: Surveillance Operator I

Department: Gaming Commission

Reports To: Surveillance Supervisor

FLSA Designation: Non-Exempt

POSITION PURPOSE:

Responsible for monitoring gaming and non-gaming activity for internal control compliance and gaming integrity via CCTV System .

ESSENTIAL FUNCTIONS:

- Clandestine observation of gaming and non-gaming related activities via the CCTV System.
- Ensures compliance of all Tribal, State and Federal rules and regulations related to gaming.
- Maintains basic knowledge of all games, casino scams and advantage play techniques.
- Ability to follow situations utilizing surveillance cameras and equipment.
- Maintains required logs, accurately.
- Monitors resort personnel for compliance with Internal Controls.
- Attends training as required.
- Maintains confidentiality with verbal, written and electronic information. Limit access to information on a job-related, need-to-know basis.
- Monitors resort personnel for policy and procedure compliance as assigned by the Operations Manager and/or Executive Director.
- Monitors special assignments as assigned by the Operations Manager and/or Executive Director.
- To document any and all events as required and report all unusual or suspicious events or activities to the Operations Manager, Executive Director and/or Gaming Inspectors as required by the Internal Controls.

SPECIFIC JOB KNOWLEDGE, SKILL AND ABILITY:

- Able to identify color and symbol via CCTV system.
- Good math, typing and communication skills.
- Excellent verbal and written communication skills.
- Literate in basic computer usage.

QUALIFICATIONS:

- High school diploma or GED required.
- Gaming experience preferred.
- Must be able to obtain a Class III Gaming License.